

**Annexure - B**

**Data of complaints against Registrars to an Issue and Share Transfer Agents (RTAs) to be displayed on their websites-**

Format for disclosing data of complaints on their website:

**Data for the month ending - October 2025**

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORE S 2.0)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	<b>Grand Total</b>	0	0	0	0	0	0	0

**Trend of monthly disposal of complaints**

SN	Month	Carried forward from month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April, 2025	1	2	3	0
2	May, 2025	0	2	2	0
3	June, 2025	0	0	0	0
4	July, 2025	0	1	1	0
5	August, 2025	0	0	0	0
6	September, 2025	0	0	0	0
7	October, 2025	0	0	0	0
8	November, 2025				
9	December, 2025				
10	January, 2026				
11	February, 2026				
12	March, 2026				
	<b>Grand Total</b>	1	5	6	0

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual (Financial Year) disposal of complaints#**

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-24	0	0	0	0
4	2024-25	0	4	3	1
	<b>Grand Total</b>	0	4	4	0

#The data shall be emailed to [rta@sebi.gov.in](mailto:rta@sebi.gov.in)